



6344 Schantz Rd. Allentown, PA 18104
Phone: 610-395-6940 Fax: 610-395-2183
Email: inform@plantique.com

PLANTIQUE LANDSCAPE MANAGEMENT PACKAGES

Terms & Conditions

PLANTIQUE LANDSCAPE MANAGEMENT PACKAGES Terms & Conditions

1. GUARANTEES:

1.1. All workmanship and construction materials are guaranteed for 1 year under our standard warranty, unless client qualifies for one of the extended warranties listed in the package descriptions. These items include:

1.1.1. All trees, perennials, ground covers and shrubs installed by Plantique are guaranteed for 1 year and will be replaced one time only at no additional charge. If necessary, Plantique may perform further replacements at the company's discretion.

1.1.2. Plantique does not guarantee transplanted materials.

1.1.3. Plantique does not guarantee annual flowers, seedings or sod.

1.1.4. The guarantee is void under conditions of natural catastrophe, such as flood, drought hurricane, lightning strikes, etc.

1.1.5. This warranty is void if the homeowner fails to perform watering and plant care as per written instructions and directions provided by Plantique. (This item only applies to clients who do not include applicable watering and/or plant care services in their individualized packages.)

1.1.6. Due to the unique nature of the specimen plant material on some projects, certain varieties may only be available at the time of installation. In the event that an original plant is no longer available for use as a replacement, a suitable alternative of equal value can be substituted by Plantique.

1.1.7. In the event that original planting material is determined to need replacement, all replacement plantings will be at the original purchase size, regardless of the initial installment date.

1.1.8. Cash refunds are not given in lieu of warranty replacements or corrections.

1.1.9. Guarantees are void if a client does not pay their monthly service contract as agreed upon in their contract, or if an outstanding balance is not paid in full upon the completion of services and/or project as per the client's contract.

1.2. When applicable, Plantique's Lifetime Warranty (available only with qualifying Classic, Enhanced or Premiere 12-Point Landscape Management Package program) is effective throughout the duration of your Package Contract(s). Packages that qualify for Lifetime Warranties must include the following service options: 2) tree & shrub care, 4) monthly weeding & detail service, 4) spring & fall clean up and 5) edging & mulching. To qualify for Lifetime Warranty, clients must have the plants and/or materials in question installed under the conditions of their active Package Contract(s), not before or after. Termination of this service, by either the client or Plantique, will immediately void the Lifetime Warranty for any services or materials provided during the active period of the contract.

2. DISCLAIMERS:

2.1. All normal precautions will be taken when services are rendered. However, when performing services (especially installations of any kind) Plantique cannot be responsible for damage to lawn or property that may occur due to conditions and/or location of plant material, including damage to unmarked underground wires or pipes.

2.2. Plantique cannot guarantee control of weeds, insects and/or disease. If additional inspections and/or applications are requested by the client, this will result in a nominal fee being charged in addition to their regularly scheduled maintenance package payments.

2.3. Due to unpredictable weather and natural/environmental conditions, we are unable to guarantee seed germination. If both Lawn Care and Watering Services are part of a client's individualized package agreement, Plantique may perform further replacements at the company's discretion.

2.4. Environmental conditions, such as rain, humidity and wind, may cause effectiveness to vary.

2.5. It is the homeowners responsibility to identify invisible pet fence or other non-utility underground materials and alert the Plantique work crew to it's location. If the homeowner does not locate and notify the work crews of these types of underground materials, any damages to said items are to be repaired at the homeowner's expense.